

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD
3851 Rosecrans Street, San Diego, CA 92110
Phone (619) 338-2932
Fax (619) 338-2872**

**SSAB Meeting Minutes
April 11, 2013**

AMENDED

Members Present

Bob Brandenburg
Philip Thalheimer
Jennifer Tinsley
Linda Blair Forth
John Hughes
Bruce Abrams
Sandy Pugliese

Members Absent

Charles Borra
Donald Stump

Staff Present

Rick Wanne, Deputy Director
Ida Bell, HHSA
Deanna Zotalis-Ferreira, HHSA
Craig Sturak, HHSA
Roxanne Hernandez, HHSA
Albert Garcia, HHSA
Jeannie Hufford, HHSA
Kim Forrester, HHSA
Claudia Gurrola, HHSA
Carmen Lopez, HHSA
Laura Hernandez, HHSA
Petros Alemessalassie, HHSA
Yvonne Hose, HHSA
Terra Wallace, HHSA
Anabel Poole, HHSA

Attendees

Marjorie Larson, Jennife Tracy, Lindsey Wade, Jennifer Seneor,
Amanda Schultz, Daniel Denson, Mary Alcock, Sean Karafin,
Hilda Chan, Dan Meyer

1. Chairman Philip Thalheimer called the meeting to order at 9:37 a.m. He mentioned the agenda change of Agenda Information Item 5; this was tabled for the May 9, 2013 meeting.
2. The February 14, 2013 and March 14, 2013 minutes were approved.
3. **Public Comments on Items not listed on the Agenda:**
 - Dan Meyer, speaking on behalf of the Caring Council commented in relation to the Recommendation report provided at the last meeting. He found this to be a positive report. He mentioned that he has worked with Caring Council and Social Services Advisory Board for the last couple years and feels that progress has been made. He congratulated those have have worked on the Recommendations and feel there are many positive things in the report. Mr. Meyer also discussed that additional things that need to be done. He mentioned concerns of the ACCESS wait time and Negative Error Rates, but recognized that work is being done to improve these. He stated that Caring Council and the County are continuing to work together. He looks forward to working with the County in positive way.

PRESENTATIONS/DISCUSSION ITEMS:

4. **Action Item:** Healthy Families Overview and Board Letter, Rick Wanne, Deputy Director, Eligibility Operations, Health and Human Services Agency (HHSA): Mr. Wanne requested Action for the Board of Supervisors letter entitled Transfer of Health Families Program Cases to Medi-Cal dated April 23, 2013 for Healthy Families program transition of medical. Mr. Wanne provided background information on Healthy Families. The purpose of the letter is to request an additional 265 positions that will be disbursed across the Family Resource Centers.
 - Chairman Philip Thalheimer motioned to approve the Board Letter. Sandy Pugliese seconded the motion. All board members were in favor.
5. **Information Item:** Affordable Care Act Overview Presentation, Julianne Howell, PhD, Health and Human Services Agency (HHSA): This item has been tabled until May 9, 2013
6. **Action Item:** Refugee Employment Services, (RES) Plan, Dale Fleming, Deputy Director, Office of Strategy Innovation, Health and Human Services Agency (HHSA): Ms. Fleming presented the Refugee Employment Services Plan for July 2013 - June 2016. She discussed refugee services offered by the County of San Diego and provided background information on the refugee population. In addition, Ms. Fleming recognized John Hughes for his efforts.
 - Mr. Bob Brandenburg motioned to approve the Refugee Employment Services, (RES) Plan for July 2013 - June 2016. Sandy Pugliese seconded the motion. All board members were in favor.
7. **Information Item:** HHSA/Eligibility Operations Updates: Rick Wanne, Deputy Director, Eligibility Operations, Health and Human Services Agency (HHSA).
 - Eligibility Stakeholders Community Forum - During the meeting, covered topics were Revenue and Recovery Notices, CalFresh Negative Error Rate, a brief presentation was provided on the CalWIN Mobile App. The Eligibility By The Numbers handout was discussed as well.
 - Case Based Intake – Mr. Wanne stated that HHSA continues to make progress in transition to case based intake and should be fully operational by July 1, 2013.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 10:10 a.m.

The next regular meeting will be held on **May 9, 2012, Health Services Complex, 3851 Rosecrans Street, San Diego Room, San Diego, 9:30 a.m. to 11:30 a.m.**

The SSAB Minutes were written and submitted by Jessica Francis.